



**Wake Emergency Physicians, PA – WEPPA Wayne Group
Prospective Physicians and Advanced Practice Providers (PA & NP)**

Wake Emergency Physicians, PA (WEPPA) is excited to begin partnering with UNC Health Wayne in Goldsboro, North Carolina, to provide Emergency Department staffing in December 2023. WEPPA was formed in 1992 and remains a North Carolina-based independent group of Emergency Medicine Physicians and Advanced Practice Providers. WEPPA staffs the seven Emergency Departments within the WakeMed Health and Hospitals System in Wake County, two Emergency Departments within UNC Health Johnston in Clayton and Smithfield (Johnston County), UNC Health Nash Emergency Department in Rocky Mount (Nash County) and the Granville Medical Center Emergency Department, in Oxford (Granville County). We pride ourselves on delivering quality care and excellent customer service to every patient while also promoting a high quality of life for our Emergency Medicine providers. Our annual provider turnover rate has remained low, even as we have grown in the past ten years from 72 physicians to over 120, and 20 APPs to over 95.

In expanding to cover the UNC Health Wayne Emergency Department, we would like to build on the solid foundation laid by the providers and staff at Wayne to further improve throughput and patient satisfaction in the Emergency Department. We intend to bring WEPPA's existing policies and benefits to our staffing group at UNC Health Wayne, and believe that by doing so we will maintain a strong core group of providers who enjoy a high quality of life and shift and take pride in being WEPPA's Emergency Medicine providers for UNC Health Wayne.

Our goals are very simple:

- Focus on the patient and always strive to do what is best for him or her.
- Deliver the highest quality, compassionate care to each patient who arrives in the department.
- Treat every patient with the respect and dignity that our providers and their families would expect.
- Treat every complaint as important.
- Provide terrific customer service to ensure that that patient, his or her family, and his or her friends return to UNC Health Wayne the next time care is needed.
- Move patients efficiently through the department.
- Always treat hospital nursing staff with respect and professionalism.
- Always maintain a professional relationship with all our consultants. WEPPA providers assist them with their patients and are an extension of their practice. This approach also ensures that we receive professionalism and respect in return.
- Partner together with the hospital to provide medical staff leadership in order to advance the goals of the Emergency Department and the hospital.

Summary points for UNC Health Wayne ED and Hospital:

- 300 bed acute care hospital
- Annual ED volume approximately 60,000 (160-180/day)
- Acuity: admission rate 15% with 2% transfer rate
- 49 bed ED, renovated 4 years ago, and well designed. Planning to extend a Behavioral Health area and Vertical Care area in the next 6 months.
- Chest Pain Accredited Center. PCI for STEMI: weekday hours, but nights/weekend transfer to UNC Rex Hospital in Raleigh.
- Traumas are auto accepted to Vidant Medical Center in Greenville.
- Most admissions go through the hospitalists, who are part of UNC Physicians Network.
- On call availability for Surgery, Ortho, OB/Gyn, ENT, Urology, and daytime intensivist coverage.
- Pediatric admissions go to WakeMed or Vidant.
- Primary Stroke Center using Duke Telestroke. They will keep patients treated with thrombolytics at Wayne.
- Planned department staffing:
 - Double covered with physicians 24 hours/day with 8- and 9-hour shifts – 52 hours of Physician coverage/day
 - 60 hours of APP coverage/day including an overnight APP
- EHR is UNC EPIC, along with Dragon for Voice recognition.
- Distance to UNC Health Wayne from surrounding areas:
 - Raleigh Downtown – 57 Miles/58 minutes
 - Cary – 65 miles/63 minutes
 - Garner – 51 miles/51 minutes
 - Clayton – 40 miles/43 minutes
 - Knightdale – 59 miles/54 minutes
 - New Bern – 63 miles/64 minutes
 - Greenville, NC – 40 miles/53 minutes

We have enjoyed a great partnership with UNC Health since 2014 and adding UNC Health Wayne further cements that partnership. This relationship is and will continue to be built upon the compassionate and skilled providers we identify and hire to care for patients and foster the WEPPA culture within UNC Health Wayne.

Jim Palombaro, MD
 President
jim.palombaro@weppa.org
 919-395-8229 (c)

Dave Rosenbaum, MD
 Executive Director of APP Program
david.rosenbaum@weppa.org
 919-896-9146 (c)

Nancy Adams, FACMPE, SHRM-SCP
 Director of Recruitment
nancy.adams@weppa.org
 919-741-7694 (c)

Justin Drew, PA-C
 Lead Advanced Practice Provider
Justin.drew@weppa.org
 919-414-2247 (c)